



ANH REFRACTORIES EUROPE LIMITED

OFFICE & PLANT



A BRIEF HISTORY

- **1921** Original Company founded as **STEAM PLANT ACCESSORIES**
- **1924** Original Company founded as **LIPTAK FURNACE ARCHES**
- **1960's** **A.P.GREEN / LIPTAK BRADLEY** consolidated on **BROMBOROUGH** site, custom built monolithics plant established
- **1998** Acquired by **HARBISON-WALKER**
- **2002** Overseas affiliate of **ANH REFRACTORIES (A.P.GREEN, NARCO, H-W)**
- **2008** Company changed name to **ANH REFRACTORIES EUROPE LIMITED**

MISSION STATEMENT

Our objective is to provide, throughout Europe and selected markets, refractory products and services on a safe, professional and reliable basis for the benefit of our customers, employees and shareholders whilst honouring our commitment to the environment.

To achieve these objectives we believe that we will need to achieve profitable growth by pursuing policies based on customer service and satisfaction.

HEALTH & SAFETY POLICY

ANH REFRACTORIES EUROPE LIMITED has a firm commitment to the Health, Safety and Welfare of its employees and all those affected by its activities.

This commitment is reflected in the Health & Safety Policy and Procedures documents which are an integral part of the Company Operating Practices. The documents will be continually monitored and up-dated in the light of current legislation, knowledge and technology.

Management will provide resources and promote every effort to maintain the highest possible health and safety standards exceeding, whenever possible, minimum compliance standards.

Employees are expected to be aware of Health & Safety Procedures and enact them. All employees have prime responsibility for the safety of themselves and others.

Copies of the Health & Safety Policy and Procedures documents will be lodged with the General Manager, Production Manager and Personnel Office. Employees should ensure that they are familiar with those procedures so that they can comply with their responsibilities for the safety of themselves and others.

QUALITY ASSURANCE POLICY

It is the policy of ANH Refractories Europe to consistently exceed the needs and expectations of its customers by providing products and services which, as a minimum, conform to specified (including Statutory and Regulatory) requirements, together with customer requirements which are not specifically documented.

Through the management review process, we set and monitor Quality Objectives. The overall company objective is to ensure the continual improvement of its Quality Management System.

This will include specific objectives in the following areas:-

- Customer Satisfaction
- Innovation in Products, Applications and Processes
- Service Response Targets
- Compliance with our ISO9001:2008 Quality Management System
- Health and Safety awareness
- Training, Competence and Effectiveness
- Customers Lost, Retained and Gained
- Nonconformances Due to Customer Complaints

To help with this, ANH Refractories Europe maintains a Quality Management System that complies with the requirements of ISO 9001:2008.

Through Customer feedback and the use of trend analysis, we try to maintain a culture of continuous improvement of its services, people, and processes.

QUALITY ASSURANCE CERTIFICATE

Certificate of Registration

This is to certify that the Quality Management System of

ANH Refractories Europe Ltd

Dock Road South, Bromborough, Wirral, Merseyside, CH62 4SP

Meets the requirements of

ISO 9001:2008

Scope of Registration

Manufacture and Supply of Refractory Materials and Provision of Refractory Engineering Support Services.

Signed for and on behalf of CICS


Authorised Signatory



Certificate No: 98344

Current Date of Issue: 04 June 2009

Original Date of Issue: 17 December 2002

Date of Expiry: 15 December 2011

Issue 2: 24/09



Certification to a Quality Management System has been maintained since 1998.

This Certificate of Registration is granted subject to conformance with the conditions of contract governing the registration.

Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2008 requirements may be obtained by contacting the registration.

The use of the Accreditation Mark indicates accreditation in respect of those activities covered by the accreditation certificate no.896.

Comptech Integrated Certification Services Ltd, Queens Road, Puzosall, Stoke-on-Trent, ST4 7LQ, England

PRODUCT RANGE

- **Insulating castables**
- **Dense castables**
- **Low cement castables**
- **Plastics**
- **Mortars**

SERVICES AVAILABLE

- **Installation advisory services**
- **Design / Estimation Services**
- **Pre-casting facility**

FACILITIES ON THE BROMBOROUGH SITE

- **7,500 tonnes / shift / annum capacity monolithic plant including aggregate processing plant and 5 manufacturing lines**
- **Pre-casting facility**
- **Engineering office incorporating CAD and full engineering / technical back-up**
- **Central administration**

CRUSHING CIRCUIT



MANUFACTURING EQUIPMENT



PRE-CAST FACILITY



PRE-CAST DRIER



CUSTOMER INDUSTRIES

- **Aluminium & Non ferrous Industries**
- **Oil & Chemical Process Industries**
- **Power Generation / Incineration**
- **Mineral Processing (especially Cement)**
- **Ceramic / Glass**
- **Iron & Steel / Ferrous**

EXPORT MARKETS

- **SCANDINAVIA**
- **WESTERN EUROPE**
- **EASTERN EUROPE**
- **NORTH AFRICA**
- **MIDDLE EAST**

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- **Product Information**
 - **Latest Developments**
 - **Industry Pages**
 - **Contacts (Including Local Distribution Network)**

Can be found on our website:

www.anheurope.co.uk